| Error Message                     | Explanation  | Action   |
|-----------------------------------|--|--|
| Section Closed                    | All available seats for this section have been filled.   | Select another class or use the Schedule Change form to secure approval from the department chair.   |
| Time Conflict                     | The class you selected meets at the same time as another class you've registered for.                                      | Select another class or section.   |
| Pre-requisite/Test<br>Score Error | You have not met the pre-requisite or required test score for this course.   | Select another class or use the Schedule Change form to secure approval from the department chair.   |
|                                   |  | *If you met the pre-requisite through another institution, verify that the transfer credit is posted on your transcript in myLongwood.   |
| Co-Requisite Error                | The course requested requires enrollment in another course during the same semester.                                       | You will need to register for both co-<br>requisites at the same time.   |
| Level Restriction                 | Courses may be restricted to a degree level, allowing enrollment of only graduate or undergraduate students.               | Select another course appropriate to your enrollment level.  If you are an undergraduate trying to add a graduate course, secure permission from Graduate and Professional Studies.  If you are a professional undergraduate trying to add an undergraduate course, secure permission from the department chair and your program director/coordinator. |
| Class Restriction                 | This course requires a specific class standing (Freshman, Sophomore, Junior, or Senior) based on your earned credit hours. | Select another course appropriate to your class standing or use the Schedule Change form to secure approval from the department chair.   |
| Field of Study<br>Restriction     | Enrollment in this course is limited to specific majors/minors/concentrations.   | Select another class or use the Schedule Change form to secure approval from the department chair.   |
| Reserved Closed                   | This course has a specific number of seats reserved for a particular major and a specific number of seats for non-majors.  | Select another class or use the Schedule Change form to secure approval from the department chair.   |

| Student Attribute<br>Error                                  | This course is intended for students with a particular attribute.   | Select another class or use the Schedule Change form to secure approval from the department chair.                                 |
|---|---|--|
| Instructor/Dept.<br>Chair/Program Dir.<br>Approval Required | Entrance into this course requires specific authorization.  | Student may use the Schedule Change Form to attain the requested consent.  |
| Invalid CRN   | The five-digit CRN you entered is not recognized by the system.   | Check the course schedule to obtain the correct CRN.   |
| Duplicate Course  | You have already registered for this course.  | Drop the course from your schedule.  |
| Student Status prohibits registration                       | Your student record is not active for the following term.   | Contact the Office of the Registrar at 434-395-2580.   |
| Academic Standing prohibits registration                    | Your academic standing does not allow registration.   | Contact the Dean of your College.  |
| Time Ticket Error   | You are trying to register outside of your assigned registration time.  | Check your time ticket on the Registrar's website.   |
| Current Term Balance<br>or Prior Term Balance<br>Due        | You have an unpaid balance that requires resolution.  | Access the TouchNet system to view your account status. Login into myLongwood, select the Student tab, click on My Student Account |
| Delinquent Degree Application Hold                          | The Application for Degree is due the semester you will be earning at least 90 credit hours. Anticipated graduation date has no bearing on the due date.                              | To apply you just need to go to your myLongwood, select the Student tab, click Apply to Graduate and follow the steps.             |
| Health Services Hold  | You have incomplete immunization records.   | Contact the University Health Center at 434-395-2102.  |
| Maximum Credit<br>Hours Exceeded                            | There is a limit on how many credit hours you can sign up for in one semester.  | If you wish to exceed this number, attain permission from the Dean of your College.  |
| You may not drop your last class.                           | Students who are withdrawing from the University should contact the Registrar's Office for instruction. Part of the withdraw process includes us removing you from your final course. | Planning to take classes at Longwood? Simply register for another course that you want to take, and then drop this one.            |